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ALLOC WARRANTY



ALLOC 5-STAR WARRANTY PRODUCT



Alloc AS guarantees that:

1. Wear resistance

The Alloc floorboards decorative surface will resist wear. Surface wear is defined as worn out spots larger than 1 cm².

2. Fade resistance

The Alloc floorboard will resist fading from exposure to indirect sunlight or normal artificial light.

3. Stain resistance

The Alloc floorboard will resist stains on the decorative surface.

4. Joint integrity

Perfect installation –

The Alloc floorboards align perfectly

Added value –

The Alloc floorboards can be taken up and reinstalled a minimum of five¹⁾ times.

Easy floorboard replacement –

The Alloc floorboards can easily be taken up to replace damaged floorboards.

5. Water resistance

The Alloc floorboard will resist water spillage under normal use conditions described in the fitting instructions.

Length of coverage:

Product	Residential areas ²⁾	Public areas ²⁾
Alloc Commercial/Commercial Stone	Lifetime ³⁾	10 years
Alloc Original/Original Trend	Lifetime ³⁾	8 years
Alloc Universal	Lifetime ³⁾	6 years
Alloc Domestic	20 years	6 years

Area of use is defined according to EN 13329.

Degree of traffic is defined according to EN 685.

¹⁾ Alloc Universal: Three times

²⁾ National regulations may apply

³⁾ Lifetime: The value of the product is not reduced within 15 years. In the next 20 years the value of the product will depreciate with 4 % every year. After 35 years the product will remain at a 15 % value level compared with the purchase price.

ALLOC WARRANTY



ALLOC 4 STAR WARRANTY PRODUCTS: ★ ★ ★ ★

Alloc AS guarantees that:

1. Wear resistance

The Alloc floorboards decorative surface will resist wear. Surface wear is defined as worn out spots larger than 1 cm².

2. Fade resistance

The Alloc floorboard will resist fading from exposure to indirect sunlight or normal artificial light.

3. Stain resistance

The Alloc floorboard will resist stains on the decorative surface.

4. Joint integrity

Perfect installation –

The Alloc floorboards align perfectly

Added value –

The Alloc floorboards can be taken up and reinstalled three times.

Easy floorboard replacement –

The Alloc floorboards can easily be taken up to replace damaged floorboards.

Length of coverage:

Product	Residential areas ²⁾	Public areas ²⁾
Alloc XL	20 years	6 years
Alloc Home (class 32)	20 years	6 years
Alloc Home (class 31)	15 years	-
Alloc Home Plus	15 years	-
Branded products⁴⁾	12 years	-

Area of use is defined according to EN 13329.

Degree of traffic is defined according to EN 685.

²⁾ National regulations may apply

³⁾ Lifetime: The value of the product is not reduced within 15 years. In the next 20 years the value of the product will depreciate with 4 % every year. After 35 years the product will remain at a 15 % value level compared with the purchase price.

⁴⁾ Euroloc, etc.



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ALLOC WARRANTY



Alloc AS guarantees that:

1. Fade resistance

The Alloc product will resist fading from exposure to indirect sunlight or normal artificial light.

2. Stain resistance

The Alloc product will resist stains on the decorative surface.

3. Perfect installation

The panels of the Alloc product align perfectly

4. Water resistance

The Alloc product will resist water under normal use conditions described in the fitting instructions.

Length of coverage:

Product	Residential areas ²⁾	Public areas ²⁾
Alloc Wall&Water	Lifetime ³⁾	10 years

²⁾ National regulations may apply

³⁾ Lifetime: The value of the product is not reduced within 15 years. In the next 20 years the value of the product will depreciate with 4 % every year. After 35 years the product will remain at a 15 % value level compared with the purchase price.



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If a product problem covered by the warranty is acknowledged by Alloc AS, the manufacturer will offer defective floorboards/panels in the same design (if available) or another design of equal value. The warranty is valid for the original end-consumer and is not transferable.

Installed floorboards/panels are considered surface approved.

The product warranty does not cover any labour cost associated with replacement of damaged material covered by the warranty, unless national regulations pledge Alloc AS to do so. Valid receipt of the installation must then be presented.

The product warranty does not cover damage to the product caused by:

- Installation errors or transport damage.
- Accidents, product misuse or product abuse, such as scratches, blows, cuts or damage caused by sand (i.e. lack of precautions according to "cleaning & use" described in fitting instructions) or other abrasive materials
- Traffic higher than the area of use.
- Improper maintenance.
- Flooding, standing water (water and detergents) or trapped water between the Alloc products and the subfloor.

In order for this warranty to be valid, legitimate documentation of purchase must be presented.

This warranty gives you as the end-consumer specific legal rights. You may have also other rights, which may vary from country to country.

For countries on the American continent, please see separate warranty certificate.